

# How will the Payment Receipt Journal benefit my organization?

## **Collect All Patient Due Balances**

Through integration with billing systems, the Payment Receipt Journal provides access to all available patient due balances across your organization through a simple balance request.

## **Exceed HIPAA Requirements**

All journal activity is recorded in the audit history, with reports that list all people that accessed a MRN and all MRNs accessed by an employee, and when.

## **Implement Structured Workflow**

The journal easily replaces existing paper-based processing and provides a permanent record of activity. Plus it track closing of journals, out of balance conditions with resolution, bag verification, and much more. Missing bags are discovered the same day with no loss of payment or patient information.

## **On-Demand Balance Requests**

For walk-ins, call-ins, payment research and any part of the organization, access to current balances throughout the organization for any patient is available using the journal's on-demand balance request.

## **Integrated Credit Card/Debit Card Processing**

Process credit card authorizations and settlements through the Payment Receipt Journal using secure connectivity to the credit card agent and deposits are in your account the next day.

## **Eliminate Re-Keying Payments**

The Payment Receipt Journal's integration engine automatically sends all payments to the appropriate billing system and posts the payment to the correct MRN and invoice without user intervention.

## **Calculate Co-Pay and Self-Pay Balances**

The Payment Receipt Journal's patient payment matrix accurately determines self-pay, co-pay, and other patient-due balances.

## **Real-Time Monitoring of Activity**

Supervisors, auditors, and other authorized users can monitor journal activity as it happens for an individual collector, a collection center, or across the entire organization.

