

Payment Receipt Journal

3 Chopt's Payment Receipt Journal (PRJ) automates daily collection activity at the registration desk and in call centers. The Payment Receipt Journal imports outstanding patient-due balances from external systems, adds any visit balance, and uses the business rules to calculate the amount to collect from each patient. Users authorize credit card and direct debit payments in real-time.

- ◆ Web-based solution for collecting patient-due balances
- ◆ Standardize workflow for collectors, call centers, etc.
- ◆ Integration with ADT HL7 registration activity
- ◆ Screen pops for new registrations
- ◆ Import due balances from multiple sources
- ◆ Adds new visit balance for new registrations
- ◆ Real-time credit card and direct debit payment authorization
- ◆ Live audit of journal activity by user or collection center
- ◆ Receipt journal report with drill-down to receipt and more
- ◆ Track chain of custody for deposit bags and change funds
- ◆ Identifies out-of-balance deposits and change funds
- ◆ Alerts supervisor for payment reversals and out-of-balance journals
- ◆ Monitor daily activity in real-time
- ◆ Full audit trails with drill-through audit reports
- ◆ Generate files for export to payment posting systems
- ◆ Export journals to the Revenue Control System
- ◆ Exceeds HIPAA requirements

